

NASEFAA '98

Chicago, Illinois
July 15 - July 18, 1998

Information for Financial Aid Professionals (IFAP) Web Site

**An Electronic Library at Your
Fingertips at**

[Http://ifap.ed.gov](http://ifap.ed.gov)

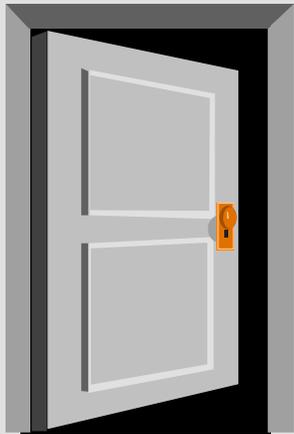
The Presenter

Denise Leifeste

Chief, Customer Support Branch

U.S. Department of Education

A Library of Electronic Information



Welcome to the Grand Tour of IFAP -

- The Bookshelf
- The Catalog
- The Display Case
- The Reference Desk
- The Links

The Bookshelf

Browse the stacks in the electronic library:

- Open the Bookshelf and view publications according to type.
- Open a publication type and select a year.
- How to search a shelf.

The Catalog

The quick starting point for your search:

- Open the Catalog.
- Select a “Subject.”
- Select a “Topic.”
- View a quick starting point for your information research.

The Display Case

What's new, what's cool:

- Select an article.
- Click it open.
- See what's new.
- See what's cool.

The Reference Desk

Just between you and ED:

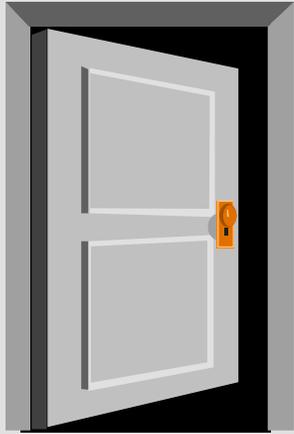
- Register, it's just for professionals.
- Access information on professional customer services.
- Send Customer Support Branch a message.
- Check for the number of a service center.
- Coming soon, join a chat.

The Links

Check out other ED Sites:

- Direct Loans
- GAPS
- FAFSA on the Web
- Project EASI
- Single Identifier Initiative

A Library of Electronic Information



Fall '98 Enhancements:

- Front Page Reorganization.
- Chat.
- Subscribe.
- Don't call us; we'll call you.

Tips and Tricks

- Using your browser effectively.
- Search a document with your browser.
- Where to find “more” on the Bookshelf.

How to Propose Enhancements

- Send an e-mail to CSB@ed.gov
- Call Customer Support @ 800-433-7327
- Fax Customer Support @ 202-260-4199
- Write to Customer Support at:
Customer Support Branch
U.S. Department of Education
7th and D St. SW
ROB-3, Room 4517
Washington DC 20202-5231

COMMENTS

Let's Talk